



Certificate GB05/66286

ePartner Consulting Ltd is celebrating after achieving the prestigious ISO 9001:2000 accreditation.

The Surrey-based consultancy, which specialises in support for data capture and document automation, picked up the certification for excellence in technical consultancy, software and hardware supply, implementation, development, training and support.

The ISO 9001:2000 is a kite mark for quality and is awarded to businesses that employ efficient and effective processes and who deliver a consistently high level of service. The standard is based on eight quality management principles:

- Customer focus
- Leadership
- Involvement of people
- Process approach
- System approach
- Continual improvement
- Fact based decision making
- Mutually beneficial supplier relationships

ISO 9001:2000

ePC worked in conjunction with SGS, the world's leading inspection, verification, testing and certification company, to achieve the esteemed honour.

Alan Ingram, of ePartner Consulting Ltd, said of the accolade: "The ISO 9001:2000 is a must-have for any business that believes they deliver a great service."

"Our business practices were dissected and examined until they were confident we were worthy of the certification, and now that we've achieved it my team can feel immensely proud of themselves."

"This will give our customers peace of mind and buoy the workforce on to greater things!"

Rossmore Business Park, Ellesmere Port, Cheshire, CH65 3EN, UK  
t+44 (0)151 350-6666 f+44 (0)151 350-6600 www.sgs.com

SGS 9001-2 01 0303

Page 1 of 1

