



32214

PATIENT VIEWS ON HEALTH SERVICES IN YIEWSLEY AND WEST DRAYTON

The PCT is planning to establish a new GP-led health centre in Yiewsley during the next financial year and we would like to get your views on the range of services to be provided and on preferences around hours of opening and any other concerns or views you may have.

At the moment it is planned that the new service will:

- Have a GP available from 8am to 8pm, 7 days per week
• Patients will be able to book appointments or just turn up and be able to see a GP (the wait should not be more than 2 hours)
• All patients will be seen whether registered or not
• The location is yet to be decided but it is intended to provide this service from the existing Yiewsley Health Centre until such time as new premises are available
• There may be potential to provide extra services at a later date such as X-Rays and other diagnostic tests without patients having to travel to hospital

It would be very helpful if you could complete the attached questionnaire so that we can build future health services (including a new GP led health centre in Yiewsley) around your needs as patients.

Please return this questionnaire by 19th September 2008 in the self addressed envelope to:

Georganne Toomey
Hillingdon PCT
Kirk House
97 - 109 High Street
Middlesex
UB7 7HJ

ABOUT YOUR CURRENT GP

How long would you usually wait to get a GP appointment?
Please indicate how you would rate your GP's premises, including cleanliness?
Which of the following form of transport do you usually take when visiting your local GP?
Are you content with the current services your Surgery provides?
Are you happy with your local Pharmacy Service?
Are you happy with your local Dentistry service?

YOUR NEEDS

Would you like to see a GP in the evenings?
Would you like to see a GP at the weekend?
Please indicate which of the following you would like to see at your local GP practice if it is currently not available?
A walk in service is a service that you can visit at any time during the stated opening hours and see a GP or nurse without having to book an appointment in advance. Would you visit a different GP who provided a walk in service?
Would you like to see more services provided locally, e.g. a large health centre with lots of different types of services instead of having to go to the hospital?



PLEASE TURN OVER

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● Please tick which of these services you currently use elsewhere and which you would like to have locally in the same building as your current GP?

**Currently Use Elsewhere** **Would Prefer Local**

- Weight Management Clinics, for example help with menu planning, weight watchers etc
- Help and advice to Stop Smoking
- Blood Testing
- Physiotherapy Services
- Children's Services such as paediatrics, a child development centre and immunisations
- Children's Mental Health
- Scans, for example, X-Ray, ultrasound, MRI
- Wound Care Clinic
- Minor Injuries Clinic
- Musculoskeletal Clinic
- Cardiology Assessments and Treatment
- Neurology Assessments and Treatment
- Ophthalmology Assessments and Treatment
- Gastroenterology Assessments and Treatment
- Dentistry Services
- Pharmacy Services
- Optician Services
- Teenage Pregnancy Clinic
- Social Services
- Sexual Health Services
- Family Planning Services
- Help and Advice with Drugs and Alcohol Abuse
- Counselling Service
- Citizens Advice Bureau
- Other - please name

**ABOUT YOU**

- Your age group:  0 to 5  6 to 16  17 to 45  
 46 to 65  65 to 75  75+
- Ethnic origin:  Asian or Asian British  Black or Black British  
 Chinese or Other Ethnic Group  Mixed  
 White
- Gender:  Male  Female
- Do you have a long standing mental or physical condition?  No  Yes, please specify
- Religion or Belief:  Christian  Muslim  Jewish  
 Buddhist  Sikh  Jain  
 Hindu  Baha'i  No religion  
 Prefer not to say  Other - specify
- Sexual Orientation:  Lesbian  Gay  Heterosexual  
 Bisexual  Prefer not to say

● Please use the space below to provide any additional comments



**THANK YOU**

