



Case study



Summerleaze RE-GENERATION



The Client:

Summerleaze RE-Generation was formed in 2000 to combine the landfill gas control and utilisation businesses of two enterprises, taking a leading role in the development of the renewable energy market.

The Challenge:

To log changes at over 20 generation sites. Changes in engine output were fundamental to weekly reporting and optimising performance. Historically, a form would be faxed or posted from on site contacts. This necessitated manual entry into their system, taking time and effort.

The Solution:

ePartner Consulting installed TELEform to automate the forms processing system. TELEform Desktop is a single-user departmental workstation solution designed to meet the needs of project-oriented applications. The major benefit of the software is that forms are scanned and do not have to be entered manually. **What's more, the system will automatically flag up any entries that it's unsure about.**

The Key Outcomes:

Nick Edwards, Information Systems Administrator at Summerleaze RE-Generation Ltd Said:

"TELEform delivers accuracy and quality control from the moment a document enters the system. It easily identifies and corrects content incongruities. Export connectivity was another clear benefit. Because we run a bespoke system that uses MySQL as the backend database, it was possible to export the data via ODBC (Open DataBase Connectivity). However

because of the extra data manipulation that was involved, it was found that that the best way was to export the data to an XML file that could be integrated by the existing system."

TRAINING

No training was involved. The beauty of the system is such that the client's Information Systems Administrator was able to set up the software on his own. The ability to connect to database and archive products without programming was a distinct advantage.

SUPPORT

"ePartner Consulting were quick to understand the mission-critical nature of information gathering in the electricity generation environment. They grasped our requirement for an accurate and reliable change monitoring system. And they were very prompt at providing answers to my export connectivity queries."

The final word:

"In our business, getting it right first time is fundamental. TELEform eliminates manual data entry and hand-writing recognition issues, allowing us to focus on what we do best: optimising performance and expanding capacity from our operating sites."



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