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The Client:

The Building Research Establishment is an independent and impartial, research-based consultancy, testing and training organisation, offering expertise in every aspect of the built environment and associated industries. BRE helps clients create better, safer and more sustainable products, buildings, communities and businesses - and supports the innovation needed to achieve this.

The Challenge:

BRE sought to develop an automated certification service. The aim was to provide an enhanced service to their clients; they needed an electronic Business Process Management solution. This would capture data for reports of credited suppliers who can demonstrate that their products and services meet the appropriate standards. Being able to assimilate data quickly and report accurately allows purchasers to avoid costly mistakes or risk, whilst enabling certified suppliers to access and sell into new markets.



The Solution:

LiquidOffice Public eForm Server allows suppliers and manufacturers to register themselves and their products in an accessible but secure environment. BRE publish password-incorporated registration forms for access whilst maintaining the safe knowledge that all data is securely stored on the in-house servers.

Suppliers fill out a series of product assessment forms that contain custom verification rules and routing intelligence to locate the person or application that requires the data submitted. BRE staff can then work with the submitted data to generate reports for purchasers.

The overall process is fast, slick, accurate and aesthetically-pleasing to suppliers and entirely created and managed by BRE's departmental users, removing the need for IT development when creating new forms and processes.

The Key Outcomes:

Lorna Hamilton, Senior Statistician, for BRE, said:

"LiquidOffice has enabled us to provide both an elegant and robust solution to our problem. It compares more than favourably to other applications I have used and if asked, I would highly recommend it"



T: 0844 567 2000
F: 0844 567 2001

E: sales@epc.co.uk
W: www.epc.co.uk