



Case study



The Client:

Amber Credit is part of the Skipton Building Society group and supplies premium finance solutions to a network of High Street and online brokers throughout the UK.

The Challenge:

As business volumes grew rapidly, processing credit application forms manually became time-consuming and was a constraint on further growth. Amber Credit needed an efficient automated system which provided a full analysis of all relevant data.

The Solution:

ePartner Consulting developed an automated scanning solution that captures credit application forms and exports them to Amber Credit's financing system. The solution incorporates address validations through the electoral database and checks on bank account numbers and sort codes through the Eiger Bank Wizard.

The Key Outcomes:

Rob Horne, Head of IT at Amber Credit, said: "ePartner Consulting have worked with us to deliver a scalable solution matching our requirements."

Speed:

"We are currently processing a large volume of agreements per day which would not have been possible under the old manual system. The throughput of business has increased tremendously in the time we have been using the equipment."

Accuracy:

"The process is simple to use, is more accurate, the verification of data is a lot better than the former manual system."

The Final Word:

"Using the system brings so many benefits: it is quicker, saves a lot of time and we can now process larger volumes of data on a daily basis."

The image shows three overlapping credit application forms from Amber Credit. The top form is titled "amber fees facility LOAN AGREEMENT AND DIRECT DEBIT INSTRUCTION". The middle form is titled "ORIGINAL CREDIT AGREEMENT REGULATED BY THE CONSUMER CREDIT ACT 1974". The bottom form is titled "Instruction to your Bank or Building Society to pay Direct Debits". The forms contain various fields for personal details, insurance, and banking information.



T: 0844 567 2000
F: 0844 567 2001

E: sales@epc.co.uk
W: www.epc.co.uk